



**PITTSBURGH  
COMMUNITY  
SERVICES, INC.**

## 2024 Service Summary

Pittsburgh Community Services, Inc (PCSI) is the City of Pittsburgh's **federally-designated anti-poverty agency.**

For over forty years, PCSI has served Pittsburgh and Allegheny County with a variety of programs and services to **support financial stability** and **promote economic mobility** for households with low income.

### In 2024, PCSI:

- Welcomed **4 new households** into services **every day**
- Placed an **unemployed Pittsburgher** in a job every **72 hours**
- Kept over **400 neighbors** connected to **light and heat**
- Provided **nutritious groceries** to **3 people every hour**

We are where people need us,

- at our **on-site food pantry** and **hiring events**,
- with seminars for **personal and professional growth** at PCSI headquarters,
- our quarterly **job fairs and pardon hubs** held at Carnegie Libraries,
- providing home visits for **Work Ready** and **Case Management** participants,
- and offering online **budgeting and financial management** workshops.

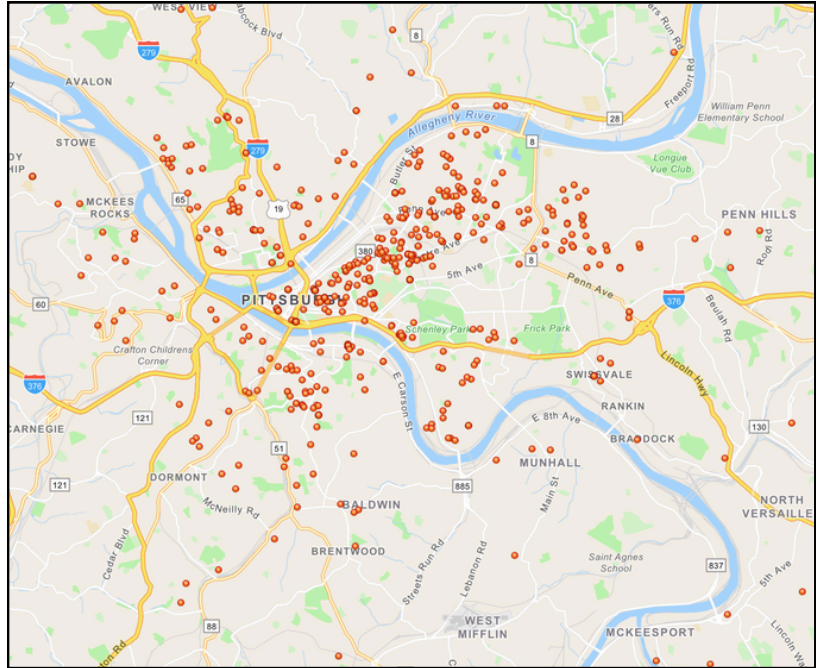


“PCSI was the biggest support to help with my struggle since I’ve been trying to better myself with a new start ... I was very depressed and didn’t think I had anything going for myself until I had some help and support; PCSI helped with work clothing, transportation, food -- the most powerful and motivating things I had in a long time, and something I really needed to keep pushing forward.”

Justin R.

In 2024, PCSI provided **case management services** to over 700 households from all across Pittsburgh and Allegheny County.

Top Ten Neighborhoods Receiving PCSI Case Management (CM) Services		
Pittsburgh Neighborhood	Zip Code	% PCSI CM Households from this Zip Code
Hill District	15219	19.10%
North Oakland	15213	10.90%
Highland Park	15206	7.80%
Bloomfield	15224	7.20%
Spring Garden	15212	6.20%
Southside Flats	15203	5.90%
Carrick	15210	5.60%
Lawrenceville	15201	4.00%
Strip District	15222	3.50%
Hazelwood	15207	3.30%
Homewood South	15208	2.60%
Perry North	15214	2.50%



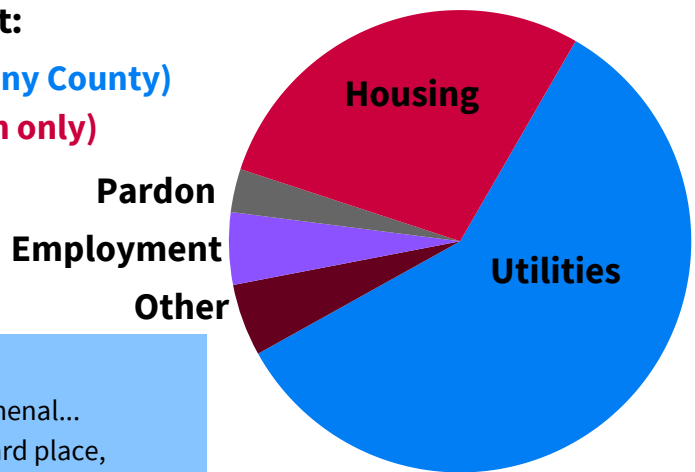
**Of all household members served in 2024:**

- 94% earned below 100% of the federal poverty level; 26% were working, and 18% were retired
- 68% were Black, 23% were white; 3% were Hispanic
- 25% were children under 18; 11% were 65 and older; 60% were female, 40% male
- 57% of those over 24 had a High School Diploma/GED or lower level of educational attainment

**PCSI’s front desk received over 2,000 phone and web inquiries in 2024**

**Of the 1457 households eligible for our support:**

- **58% needed assistance paying for utilities (Allegheny County)**
- **28% needed housing related assistance (Pittsburgh only)**
- **5% needed help finding employment**
- **3% needed help applying for a pardon**
- **5% needed other or multiple types of help**



**Support for Financial Stability**

“My experience with PCSI has been nothing short of phenomenal... They have helped pay towards rent when I was in a financial hard place, and have provided so many resources to me and my loved ones!” - Laysha H.

Since 1984, PCSI has fulfilled the promise of Community Action, offering innovative, effective, and efficient programs to support low-income families and individuals attain the skills, knowledge, and motivation needed to secure opportunities to become self-sufficient. In accordance with governing statute - and like the 1000+ other Community Action Agencies across the United States - PCSI is governed by a tripartite board of directors, with representatives from Pittsburgh’s Low Income, Public, and Private sectors.