

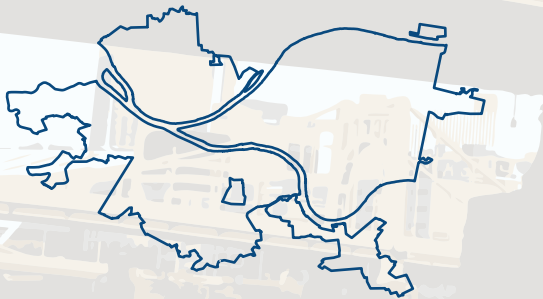
## What's a Community Action Agency?

Community Action Agencies (CAAs) are nonprofit private and public organizations. The CAA designation was established under the Economic Opportunity Act of 1964 as part of America's War on Poverty.

Today there are approximately 1,000 Community Action Agencies serving low-income people in every state, as well as Puerto Rico and the Trust Territories. The goal of CAAs is to empower low-income people and families to achieve self-sufficiency, reducing the impact of poverty.



**We are Pittsburgh's  
Community Action Agency.**



## Our Vision:

**PCSI is recognized as the innovative Community Action leader in reducing the impact of poverty in Pittsburgh through direct service, advocacy, mobilization of resources, sustainable economic empowerment, and effective institutional change.**

## Our Mission:

**Strengthen individuals, families, and communities in Pittsburgh by bridging the gaps from poverty toward sustained prosperity!**

Our mission is accomplished through advocacy, strategic collaboration, partnerships, case management directed services, and innovative solutions that affect systemic change.

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the PA Department of Community and Economic Development—  
Community Services Block Grant,  
and the City of Pittsburgh—  
Community Development Block Grant  
and Department of Human Services

# We bridge the gaps.

Pittsburgh is famously known as a city of bridges, but it is also a city of gaps. Many thousands of Pittsburghers live in poverty, and communities all over the city are affected by issues related to poverty. At PCSI, we work with our customers and their communities to overcome challenges related to poverty. In other words, we bridge the gaps.

## Our Agency:

Pittsburgh Community Services, Inc. (PCSI) was established in 1983 as the designated Community Action Agency (CAA) for the city of Pittsburgh. We have been the anti-poverty agency for the city for over 30 years. PCSI serves approximately 6,000 people annually. We also maintain many partnerships with other organizations throughout the greater Pittsburgh area.



**(412) 904-4700  
[www.pghcsi.org](http://www.pghcsi.org)**