



**Pittsburgh
Community
Services, Inc.**

**Annual
Report
1987**



About Our Cover

The problem of hunger in the city has reached epidemic proportions. The number of soup kitchens and emergency food pantries have grown steadily since the early 80's. Still, it is estimated that one out of four Pittsburghers will, at some time, be faced with hunger.

Agencies like the Jubilee Association are charged with the task of helping alleviate this problem on a daily basis. Working for a long range solution is the Hunger Task Force, which CSI was instrumental in developing. Its mission is to alleviate and eventually eliminate hunger for those most at risk in our client population.

Although there are both explicit and implicit acknowledgements in this annual report, we would like to extend our thanks to the clients of the Jubilee Soup Kitchen for their cooperation in making this cover photo possible. We would especially like to acknowledge the work of Sister Liguori and Jubilee Association in helping us to plan the homeless initiative. We are pleased to announce that Jubilee Association will be joining the 1988 Network as part of the Next Step Program whose aim is to help the homeless move toward greater self-sufficiency.

History

Pittsburgh Community Services, Inc. was organized in May of 1983 for the purpose of administering the Community Services Block Grant (CSBG) monies allocated to the City of Pittsburgh. These monies are used to fund vital programs and services which address the needs of our city's low-income population.

Since 1983, Pittsburgh CSI has administered over \$5.4 million in CSBG funds. Using a subcontract arrangement with local agencies and organizations, our network has assisted an average of 44,000 persons per year.

In 1985, CSI began administering Community Development Block Grant (CDBG) funds via a subcontract with the City of Pittsburgh, Department of City Planning. These monies are used to provide services to individuals whose income falls within HUD Section 8 guidelines. Grants, totaling over \$1.6 million, have been used to fund our Neighborhood Safety Program and the Public Services Project.

The Neighborhood Safety Program was established to help city residents take a more active role in making their homes and neighborhoods safer. It is the *only* agency in this country which offers free security hardware (to a broad range of clients) and technical assistance to neighborhoods in organizing around public safety issues. The Neighborhood Safety Program has served an average of 1000 city households annually.

The Public Services Projects uses a subcontract model, similar to the CSBG arrangement, to distribute CDBG funds to local agencies. These monies have enabled CSI to fund new program ideas and ventures not traditionally funded by CSBG grants. The Public Services Project has assisted an average of 2,000 city residents annually.

President's Message

Annual reports discuss the year's achievements; assess and evaluate the agency's current status; and, for the most part, indicate plans for the future or convey a sense of direction.

Pittsburgh Community Services' report for the period ending December 31, 1987 contains all of these ingredients. It was our fifth year of program operations—a track record for which we are proud especially when perhaps many thought that the 'new kid on the block' would fail in a fashion similar to our predecessor.

We have grown—we have expanded from a single funding base to multiple funding sources. The 'new kid on the block' has been able to stand up and be heard and we continue to be at the forefront of local human service issues and concerns—actively seeking solutions.

Fiscal year 1987 was a year marked with many accomplishments. It was a year which fortified our mission and goal to build partnerships by forging a new relationship with existing service providers in St. Clair Village and creating the Family Enhancement Project. In anticipation of the Casey Foundation Grant, CSI's Board recognized early that partnerships had to be built and strengthened in order to address the complexity of the problem associated with Pittsburgh's at risk populations.

We are also excited about the Next Step Program which targets services to another of Pittsburgh's at risk population. The program will offer educational services, health care and financial assistance to homeless individuals and families in an effort to help them take the next step toward a more independent and self-sufficient life situation.

Recognizing how many children and families are caught up in the dimensions of the problems of the unemployed, the homeless, the hungry, we will continue being aggressive and provide intervention services for at risk populations. We are concerned about the thousands of Pittsburgh's children and youth who, as of today, are facing a negative future. For them, these are desperate times.

Yes, these are desperate times—especially when our network served over 45,000 individuals and persons in families during the 1987 fiscal year. They are city residents who could not meet basic living standards and came to us for help during crisis situations.

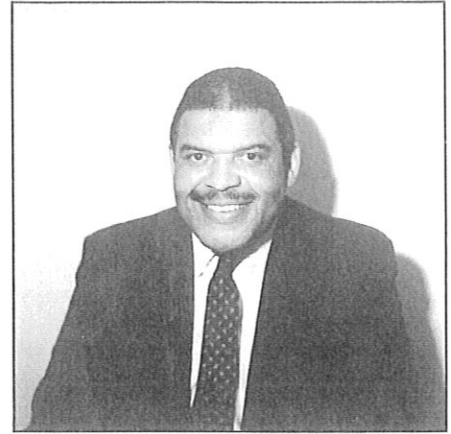
Our concern and commitment to improve the social welfare of our residents is our foremost priority. It is, and will remain, our philosophy to continue to fund those agencies and organizations whose goals, objectives and purposes are similar to our own.

Our sense of direction for the year ahead comes from what we have learned in the past and what we do with this knowledge. We will continue to grapple with reductions in state and local funding and the increased needs of our client population.

Our faith must be strong, and is, to ensure our survival into the future. But most of all, we will be working hard and building upon existing strengths with the resources on hand to assist as many as possible during a time when our help is most needed.



James E. Simms,
CSI Board President



CSI — In Review

By design, CSI operates primarily as an administrative agency whose job is to ensure that our funded programs and services are performing and meeting contract obligations. These day-to-day operations are performed by a core staff which is organized into three departments—Administration, Fiscal and Program. In addition, the three departments jointly perform planning, research and development activities.

Administration—Coordinates CSI's service provision network. Oversees all in-house operations where a system of check and balances has been built to evaluate each contracted agency's accountability.

Fiscal—Responsible for the internal control of all agency funds. Operations include processing, recording and reporting of all revenue and expenditures of the corporation and its sub-contractors.

Program—Monitors and evaluates subcontracted programs to determine the quality of service delivery. Provides technical assistance to subcontractors. Coordinates Request for Proposal process. Develops public relations tools.



Administrative staff: John A. Golden, Jr. and Jacqueline Terry.



Fiscal Staff (l to r): Toni Gentile, Dianne Thomas and Bernie Tyler.



Program staff (l to r): I. Vell Trueheart, Debbie Romeo and Dianne Thomas.

The NETWORK — In Summary

During 1987, Pittsburgh Community Services, Inc. distributed over \$865,000 to forty-one local agencies who worked to assist low and moderate income city residents. These organizations provided programs and services to individuals and their families throughout the city and especially in those neighborhoods where poverty has long been a problem.

A total of \$647,552 in CSBG anti-poverty funds was dispersed to 21 agencies. Eligibility for participation in CSBG funded programs is set at 125% of the federal poverty guidelines.

The services provided fell into one or more of the following service categories: community organizing; consumer; education; health; homemaker; housing; nutrition; outreach/referral; social recreation; weatherization/energy; transportation; legal; youth development and employment & training services.

Throughout the Public Services Project, a total of \$208,016 in CDBG funds was dispersed to 20 agencies. CDBG monies enabled CSI to serve more individuals and families whose annual income was in excess of CSBG eligibility guidelines but fell within HUD Section 8 guidelines.

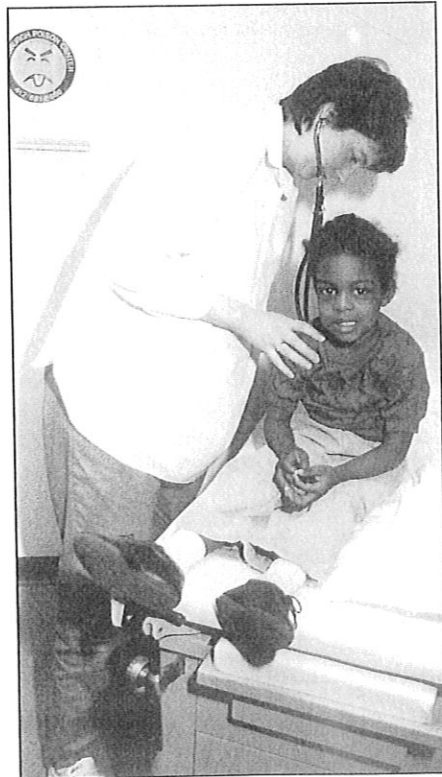
During 1987, the following CDBG service categories were funded: consumer; education; health; housing; outreach/referral; transportation; youth development; cultural enrichment and employment & training services.

Collectively, our network of participating agencies has helped over **45,000** persons via Community Services Block Grant or Community Development Block Grant funds. Each agency is to be lauded for their cooperation and assistance in strengthening the CSI service provision network.

To all of our 1987 subcontracting agencies: Thank you for your dedication, concern, and involvement in helping us to continue our mission. Even more importantly, we would like to thank you for helping to improve upon the situation in life for tens of thousands of city residents.



Now is the time for computer literacy. Bidwell's Mathematics Program not only teaches the traditional "three R's" but hands-on computer training as well.



It all checks out for this patient during a visit to the Pediatric Clinic. This is just one example of health care programming offered by Community Human Services.

96 persons participated in **Community Organizing activities** that focused on mental health issues or recruiting for membership in housing co-ops.

Consumer services for **1,156** persons including financial counseling, recruiting for credit union membership, utility grant assistance and/or help with completing applications for other federal subsidized programs.

2,113 individuals participated in **Educational activities** such as alternative high school, computer assisted mathematic program, SAT preparation classes, tutoring, life skills training and Reading is Fundamental (RIF) book distributions.

Health/Homemaker services for **2,203** individuals including medical screenings/testings, pediatric clinic, podiatry, rehabilitative counseling, eye-glasses, teen parenting programs, health education seminars and emergency in-home services.

4,480 individuals and their families received **Housing-related services**—emergency shelter, bridge housing, tenant/landlord mediation, housing repair program and counseling services.

28,255 individuals and families benefitted from emergency food pantry assistance, food vouchers, food co-ops, congregate feeding, meals-on-wheels and other **Nutritional services**.

Through **Outreach/Referral** efforts, **7,586** persons were helped through a crisis situation by being given the information and assistance on where to turn for help and support.

587 individuals participated in **Social/Recreational activities** including therapeutic exercises, arts and crafts, special events and agency-sponsored trips.

4,213 persons benefitted from **Energy-related services**—help with paying utility bills, consumer education seminars and advocacy for the participation in utility matters that are of public concern.

Transportation services for medical appointments, shopping, etc. were provided to **693** elderly and handicapped persons.

122 individuals received **Legal services** through a pre-trial supervised release program.

284 senior citizens and youth were exposed to professional dance through **Cultural Enrichment activities**.

Youth Development programs are designed to promote personal growth, build self-esteem and improve interpersonal communication skills; **288** young people participated in these 'self-image building' activities.

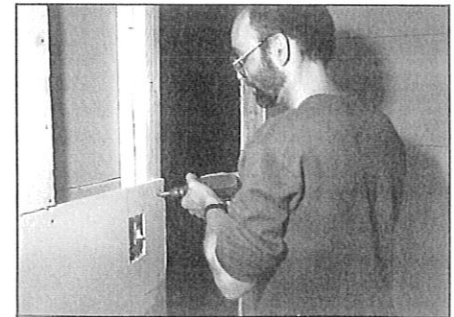
794 persons received **Employment & Training services**; **305** of them were placed into full and/or part-time employment. Their starting wages ranged from minimum wage to \$8.00 per hour.



Homewood Brushton Community Improvement Association's Adult Day Care Center gives that personal touch creating a therapeutic environment that goes beyond standard recreational programming.



Why is this man smiling? It's because his membership in Hill District Federal Credit Union offers him financial security through a savings plan, low-interest loans or other consumer services.



For the cost of materials, low and moderate income homeowners can have housing repairs completed by Breachmenders' "Labor-Free" repair program.

'87 CSBG Agencies

Allegheny YMCA
Neighborhood Centers Association
Peoples Oakland
Community Human Services Corporation
South Oakland Citizens' Council, Inc.
Womanspace East, Inc.
Hazelwood Glenwood GlenHazel Council, Inc.
Homewood Brushton Community
Improvement Association
Homewood Brushton Meals on Wheels/
Deprived Poor Americans
East Liberty Development, Inc.
St. Clair Citizens' Council
Southwest Pittsburgh Community
Development Corp.
Women's Center & Shelter of Greater Pittsburgh
Pennsylvania Alliance for Jobs and Energy
Penn Circle Community High School
Hunger Services Network
Southwestern PA Pre-Trial Services Agency, Inc.
YWCA of Greater Pittsburgh
Metropolitan Tenants' Organization
Project Help Our People Earn, Incorporated

'87 CDBG Agencies

Bidwell Education, Music and Recreation Center
YMCA — Garfield Program Center
Breachmenders, Inc.
Lawrenceville Citizens' Council, Inc.
East End Cooperative Ministry
YMCA — Lower Hill Outreach Center
Golden Carriage, Inc.
National Black Child Dev. Ins. — Pittsburgh Affiliate
Hill District Federal Credit Union
Greenfield Organization, Incorporated
Addison Terrace Learning Center, Inc.
YMCA — Homewood Brushton Program Center
Health Education Center, Inc.
Urban League of Pittsburgh, Inc.
Pittsburgh Dance Alloy
Three Rivers Shakespeare Festival/Univ. of Pgh.
THE PROGRAM for Female Offenders, Inc.
Vietnam Veterans Leadership Program
Dollar Energy Fund
Urban Youth Action, Inc.

In program year 1987, Neighborhood Safety Program continued to provide our standard services and to initiate new projects.

For the past eight years, NSP has offered income eligible city residents free security hardware — locks, peepholes, window locks and smoke detectors — through our Home Security component.

Neighborhood groups and concerned individuals have taken advantage of our organizing and technical assistance via Communities Organized For Public Safety (C.O.P.S.).

The following information captures the number of Pittsburghers who received our services last year:

2701 locks were installed in 956 households;
3541 smoke detectors were installed in 1100;
321 households received both locks and smoke detectors;

198 presentations to groups;

12,665 flyers and pamphlets distributed; and

198 block watch meetings and support services.

Last year's projects carried on the NSP tradition of developing innovative methods to sell our public safety message. Our programming included:

- Maintaining our Community Partnership with Duquesne Light Company. Throughout the year, they supported such efforts as National Night Out. The company also provided technical assistance in developing our smoke detector campaign.
- Identifying additional services to be offered by the C.O.P.S. component. Several areas were pinpointed and among them: loan programs involving some of our equipment and resource materials.
- Telling the story about a smoke detector that saved a life. We utilized the story of our client, Romelda Wiley, and her charred detector to convey the importance of having and maintaining this device. This work is a natural extension of our relationship with the Pittsburgh Bureau of Fire.
- Increasing the number of educational materials given out to those utilizing NSP. We have kept pace with the needs of our clients to fully understand and properly maintain security hardware. We have also constantly updated our resource library to meet the growing demand for safety literature.

Neighborhood Safety Program



Pictured is the staff of the Neighborhood Safety Program. First row (l to r): Tom Collins, Princeaner Hall, Ethel Wall and Terri Baltimore. Second row: Steve Beshenich, Samuel Thompson, Charles Scarpino and Samuel Gibson. Third row: Donald McEachran and Gregory Tot.

New Initiatives

In setting funding priorities for 1988, CSI's Board agreed to commit a portion of our CSBG allocation to fund a demonstration effort in St. Clair Village—one of the city's most highly distressed public housing communities. A series of meetings led to the formation of the St. Clair Village Providers' Network. After extensive discussion on how best to address the needs of the residents, the Network developed the 'Family Enhancement Project'.

This multi-service demonstration project is targeted toward enhancing family stability, youth development and economic self-sufficiency and will involve young men, senior citizens and women with small children.

Phase I of the project will begin in the first quarter of 1988 with the following scheduled activities—an expanded pre-school program, before and after school care and personnel counseling/job-readiness training. Additional projects in homemaking, motivational/personal development seminars for young males and 'family day' outings are slated for start-up during second quarter.

Joining the Urban League of Pittsburgh and St. Clair Citizens' Council to carry out Phase I of the project will be Bethany House Ministries.

In the fall of 1987, CSI initiated meetings with several service providers—East End Cooperative Ministry, Jubilee Association, Womanspace East and Women's Center & Shelter—to assess current program efforts targeted toward the homeless; to identify what services could be expanded, and, to identify existing gaps in the service delivery system.

What was ascertained was that homeless individuals on the average have multiple problems, not the least of which is shelter, food and clothing. What was identified as necessary were health care, vocational counseling/rehabilitative services; adequate financial resources and other supportive services.

From these meetings, an aggressive plan was developed which will assist over 600 homeless individuals and persons in families. The primary goal of the Next Step Program is to help increase the opportunity for the development of life management skills and the chance for economic self-sufficiency.

The Next Step Program is scheduled to begin by June, 1988.

Board Profile

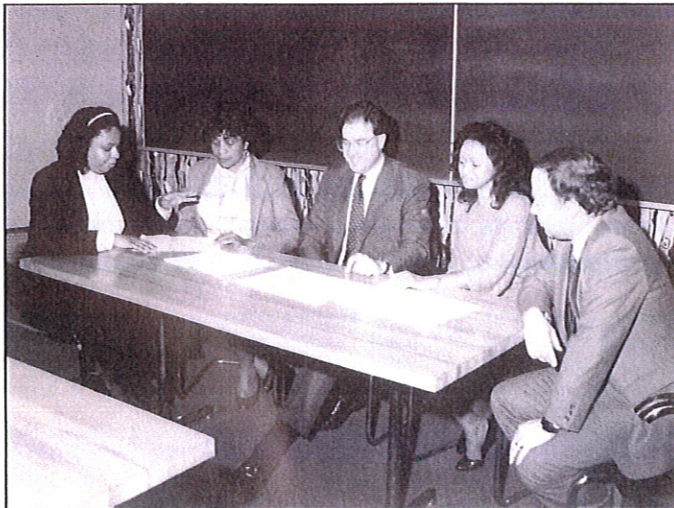


Fifteen individuals comprise CSI's Board of Directors. Our Board has a tripartite composition with five members representing elected public officials. One-third of the members are elected as district/community representatives who are the 'agents' for the people we are committed to serve. The remaining members are appointed to the Board from the private/public sector and represent business, labor, industry, social welfare and/or educational concerns.

Elected Public Officials (Top photo, l to r): Dr. James E. Simms, Office of the Mayor; Diann Stein, State Representative Thomas J. Murphy; Phillipe R. Petite, State Representative K. Leroy Irvis. Not pictured, Carolyn E. Hill, Congressman William J. Coyne and Dr. Jake Milliones, President Pittsburgh Board of Education.



District/Community Representatives (Middle photo l to r): Ernestine Parks (District 2), Delores Smalls (District 3), Thomas Leach (District 5), Raymond Kinneman (District 4) and Stanley Lowe (District 1).



Private/Public Sector Members (Bottom photo l to r): Helen Hull, Johnetta W. Webb, Donald R. Walko, Jr., Linda Cobb and David Bergholz.

Revenue and Expenses

Consolidated Revenue and Expense Statement
(Unaudited)
January 1, 1987 to December 31, 1987

REVENUE

DCA	\$900,119
City of Pgh	542,788
U.S.A. For Africa	10,000
Westinghouse	1,000
Other	7,715

TOTAL REVENUE **\$1,461,622**

EXPENDITURES

Salary/Wages	\$352,435
Fringe Benefits	63,150
Contract Services	12,125
-DCA	636,016
-City of Pittsburgh	208,016
-U.S.A. For Africa	11,572
-Travel	9,307
-Space Cost	24,325
-Consumable Supplies	14,815
-Audit Cost	38,196
-Other Cost	24,290
-Equipment Purchased/Rental	65,057

TOTAL EXPENDITURES **\$1,459,304**

**REVENUE IN EXCESS OF
EXPENSES** **\$2,317**

John A. Golden, Jr., *Executive Director*
Bernard D. Tyler, *Finance Director*
I. Vell Trueheart, *Program Director*
Antoinette Gentile, *Accountant*
Deborah A. Romeo, *Assistant Program Director*
Jacqueline R. Terry, *Administrative Secretary*
R. Dianne Thomas, *Secretary*

CSI Administrative Staff

Samuel Thompson, *Director*
Princeaner Hall, *Administrative Assistant*
Donald McEachran, *Operations Supervisor*
Terri Baltimore, *Program Coordinator*
Kathy Griffin, *Supervisor-Community Organizers*
Ethel Wall, *Security Specialist*
Tom Collins, *Security Specialist*
Charles Scarpino, *Security Specialist*
Gregory Tot, *Smoke Detector Installer*
Steve Beshenich, *Community Organizer*
Samuel Gibson, *Community Organizer*

Neighborhood Safety Program

Writer/Editor - Deborah A. Romeo
NSP Story - Terri Baltimore
Graphic Design - Rich Brown
Photography - Rich Brown, Terri Baltimore
Typesetting & Printing - New Image Press

Credits

*Our thanks to the Community Relations
Department, Duquesne Light Company for
creative technical support.*

**PITTSBURGH
COMMUNITY
SERVICES, INC.**

*receives funding from the
following sources:*

*Pennsylvania Department of
Community Affairs, Bureau
of Human Resources - CSBG
program*

*City of Pittsburgh, Depart-
ment of City Planning/City
Council - Public Services
Project and Neighborhood
Safety Program*

*U.S.A. for Africa/Westing-
house Corporation - Hunger
Task Force**

**PCSI serves as administrative umbrella.*